We’re here to help! The University of Washington’s Integrated Service Center (ISC) is your source for help on questions about HR, Payroll, Benefits, Time Tracking, and Workday support. The ISC includes a comprehensive self-service website, drop-in center, phone support, and email support. We’re committed to providing exceptional customer service to the UW’s faculty, staff, and student workers.

THE ISC IS HERE TO HELP WHEN YOU NEED ASSISTANCE:

- Completing new employee enrollment forms
- Making and managing benefits elections
- Changing your personal information, direct deposit, or benefits
- Completing IRS Form W-4 for federal income tax withholding
- Updating your contact information and emergency contacts
- Changing your business title
- Addressing paycheck inquiries
- Resolving underpayment or overpayment issues
- Entering or correcting time worked
- Requesting time off
- Viewing your payslip
- Verifying your employment
- Finding your way around in Workday
- Completing tasks in Workday to hire and manage staff
- Obtaining reports in Workday
- Reviewing payroll calculations and making payroll adjustments
- Approving transactions in Workday
- Managing Supervisory Organizations and Academic Organizations
- Changing Workday security roles

Faculty, Staff, and Student Employees: 🔄
Medical Centers’ Employees: 🔄

For these functions, Medical Centers’ employees continue to receive support from the Medical Centers’ Payroll Services team. For help, call 206-744-9280 or email AskKronos@uw.edu.